



2888 Gundry Ave.
Signal Hill, CA 90755
(562) 427-8177
(562) 426-3589 fax
www.pciraceradios.com

SERVICE/REPAIR REQUEST

CONTACT / RETURN SHIPPING INFORMATION

CONTACT NAME:

TEAM/BUSINESS NAME:

SHIPPING ADDRESS: (ONCE COMPLETED)

CITY:

STATE:

ZIP:

PHONE (DAY):

PHONE (EVE):

EMAIL:

'MUST HAVE' DATE:

CREDIT CARD NUMBER:

EXPIRATION:

CVC (CODE ON BACK)

BILLING ADDRESS (IF DIFFERENT):

UNIT INFORMATION

Please describe in detail, to your best ability, the deficiency of the product. Please be specific as this will help our technicians diagnose and repair the problem.

Item(s) description:

Describe problems, malfunctions, etc.:

REPAIR INSTRUCTIONS

☐ QUOTE BEFORE REPAIR

☐ WARRANTY (INCLUDE COPY OF RECEIPT)

☐ REPAIR AS NEEDED

☐ CALL IF TOTAL REPAIR COST TO EXCEED \$80

☐ 3 BUSINESS DAY RUSH - ADDITIONAL \$40

CALL BEFORE SHIPPING ☐

UPS 2 DAY AIR ☐

UPS 3 DAY AIR ☐

UPS NEXT DAY AIR ☐ (SAVER ☐)

☐ TAKE TO RACE (CHECK THIS BOX ONLY IF YOU KNOW THIS IS A RACE PCI WILL BE ATTENDING) \$4 handling charge

RACE NAME:

RACE DATE:

*If technician determines radio can be repaired for \$80 or less, the repair will be implemented.
All repairs ship UPS Ground unless requested otherwise.

Units are repaired in the order they are received. Standard Turnaround time for in house repairs is 10 business days, depending on the racing season. Units sent for factory work or requiring special order parts will take longer.

Warranty covered GPS units will require factory return. Please include a copy of original invoice and complete credit card information for shipping charges. To help diagnose problems, include GPS Antenna modules when sending in the screen.

Not responsible for equipment left over 60 days.
PCI does not work on any illegally modified equipment.